

CQA 2019 Changes

General

- Updated references in all Sections
- Updated ISO 19011, ISO 19001, AND IATF content

Section II

- Expanded the ISO 900:2015 summary from 1 to 9 pages
- Updated standards as required
- Added the most recent ASQ Code of Ethics
- Modernized ISO 19011 content
- Adjusted questions based on these changes

Section III

- No major changes.

Section IV

- Modernized ISO 19011 content
- Changed ISO 9001 example

Section V

- Modernized ISO 19011 and ISO 9001 content
- Replaced IATF 16049 content

Section VI

- Modernized ISO 19011 and ISO 9001 content
- Updated trend analysis charts

Section VII

- Modernized ISO 19011 content

Section VIII

- Replaced a single negative question